

Release Notes - Version 1.0.0

Release Date: 9 September 2025

Status: Official Launch

We are excited to announce the first major release of our integrated platform. This launch marks the culmination of extensive development and testing, delivering a robust foundation for document management, form processing, team communication, and ticket tracking. This release is packed with features and hundreds of improvements focused on stability, security, and superior user experience.

New Features

- **Forms**
 - Add Vendor service while creating a form
 - **Make Forms in App** → Users can now create, edit, submit, and delete forms directly within the Forms module.
 - **Forms as an SSO-based Application** → The Forms module is now available as a **separate SSO-enabled application within LathranSuite**. This means:
 - Users only need to log in once via LathranSuite (Single Sign-On).
 - After authentication, the Forms app can be accessed seamlessly without entering credentials again.
 - SSO is applied at the **application level**, not per individual form.
- **Tickets**
 - **Make Tickets in App** → Users can now create, edit, submit, and manage tickets directly within the Tickets module.
 - **Tickets as an SSO-based Application** → The Tickets module is available as a **separate SSO-enabled application within LathranSuite**.
 - Users authenticate once via LathranSuite (Single Sign-On).
 - No need to log in again when accessing Tickets.
 - SSO applies to the **entire Tickets app**, not individual tickets.
- **Docs/Files**
 - Replace local file URLs with R2 Worker URLs for direct file access
 - R2 URL automatically becomes inaccessible when a file is permanently deleted
 - View-only mode in Docs

- Edit Docs functionality
- Create, rename, and delete folders
- Preview PDFs, DOCX, XLSX, Images
- *System now displays an error screen when attempting to preview corrupted files*
- Download file functionality on web
 - Single File Download
 - Folder Download (ZIP with preserved structure)
 - Bulk Download (multiple files/folders into one ZIP)
- Created Copy Link functionality
- Disable Copy Link icon for folders (where not applicable)
- View of who viewed/downloaded documents
- Audit log shows who did what
- Public/Private document visibility option
- **File Uploads**
 - Google Drive-like UI and functionality for upload & queue
 - Upload support for PDF, DOCX, XLSX, JPG, PNG
 - Upload multiple files simultaneously
 - Progress bar for multiple file updates
 - Images inside shared folders now preview correctly
- **Chat**
 - Forward copy feature added
 - Avatar preview in chat
 - Docs/Forms/Tickets Picker in Chat
 - “Pick from our docs/forms and tickets” option added
 - Users can upload Docs, Tickets, Forms
 - Each option opens in a dedicated modal with relevant data
 - Document entries shown dynamically (in progress)

- **User Management**
 - Delete user or all tenant users clears all data (Chat, DMS, Tickets, Comments)
 - Audit logs now record who performed which action across the platform.
 - If a user is logged in from multiple devices or browsers (e.g., 4 sessions) and chooses “**Sign Out All Sessions**” from the audit log, all active sessions will be terminated immediately.
 - Selecting “**Logout**” will only terminate the current session without affecting other active sessions.
 - A subordinate user cannot edit/delete an upper-level user
 - Role’s routing introduced (Client, Admin, Analytics)
- **Navigation & System**
 - Set initial breadcrumbs when redirected from LathranSuite
 - Shared Modal now clears previously entered email
 - Search improvements: misspelled names, inside folders only, by name/type
 - Hide in Navigation (for selected modules)
 - Users can now reach support directly via email at vibe@lathran.com for assistance.

Dashboard Module

The New **Dashboard** module provides a centralized hub for managing key activities across the platform. It now contains:

- **Tickets**
 - Tickets listing with quick overview
 - **Add Ticket** button for creating new tickets directly from the dashboard
 - **View All Tickets** option to access the complete ticket list
- **Users**
 - **Add Users** functionality
 - **View All Users** option to manage and review user records
- **Forms**
 - **Add Form** button for quick creation
 - Latest forms list for easy tracking of recent activity
 - **View All Forms** option for complete access
- **Stores**
 - Latest created stores displayed in dashboard

- **View All Stores** option for complete store management
- **Documents**
 - Latest documents displayed
 - **Upload Documents** button for direct uploads from the dashboard
 - **View All Documents** option to access the full documents list
- **Fixes as Features (End-User visible)**
 - User with expired link now gets proper error
 - Redirection to/from chat working
 - Ticket and forms login route added
 - User can now log out from forms and tickets
 - Expiry date can be set for today as well (not only next day)
 - Duplicate copies issue resolved when copying folders + files together
 - Unexpected parentId changes on root-level docs fixed
 - Document load speed improved
 - Validation added for City, Tenant, and Phone Number fields

Enhancements & Improvements

- **Messages**
 - Multiple UI issues resolved and refined for better usability such as fixed overlapping text, improved alignments, corrected timestamps, textual UI, uploading attachments user experience, adjust the settings description and previewing image viewer and profile picture layout
- **Dashboard UI**
 - Modernized layout with improved design such as new cards layout, spacing and colors
 - Added an overview section covering all major features of the web app.
 - Cleaned up sidebar by removing extra/unused items.
- **Theme**
 - Theme color changed to black

Fixed Issues / Bug Resolved

- **Forms**

- Associate unable to access Create Form page.
- Add Record did not redirect to listing page.
- Form creation toast message updated.
- Form Builder modal now includes background overlay.
- Submit Modal retains text issue fixed.
- Added close button to form submission modal

- **Documents (Docs / DMS)**

- Rename file showing 500 error.
- Copied files retained same name → now differentiated to avoid overwrite.
- Copy feature disappears in Shared module when switching view fixed.
- Application allowed empty link creation → blocked.
- Folders could be created without names → fixed.
- Upload of corrupted file handled with proper validation & error message.
- Folder item count incorrect after archive → corrected.
- Delete Forever throwing empty criteria error fixed.
- ZIP files now correctly categorized under "Docs".
- Bulk unfavourite not working in MyDocs fixed.
- Excel file preview edit functionality removed.
- Breadcrumbs not working properly fixed.
- Checkbox functionality corrected.
- Copied file issue (renaming without actual copy) resolved.
- Select All button inconsistent → unified behavior.
- Share via email without selecting user prevented.
- Favorites & Archived now show nested/child items.
- Document preview UI issues fixed
 - Back button missing

- Corrupted file modal
 - JFIF format & MP3 and APK extension
 - Excel preview issue)
- Progress bar visibility improved for uploads & updates.
- “All documents missing sometimes” issue resolved.
- Recent Documents not showing fixed.
- Uploading folder with drag & drop root directory bug fixed.
- Moving documents without destination error improved.
- **UI / UX**
 - Side bar UI issues fixed.
 - Eye toggle reversed position corrected.
 - Cross button added in corrupted file modal.
 - Store name showing | symbol fixed.
 - Warning toast message redesigned.
 - Tooltip typo corrected.
 - Downloads folder not working fixed.
 - Responsive header view corrected as per approved design.
 - Footer email template updated to 2025.
 - Navigation issues (redo, missing, incorrect flow) resolved.
 - Multiple UI jitters, glitches, overlapping, misalignments in chat & docs fixed.
 - Avatar shape & style updated for consistency.
 - Uneven card placements corrected.
 - Color fixes for tabs & profile section.
- **Users / Profile / Roles**
 - Manage Roles from User’s module
 - Additional params and roles removed from Application Roles.
 - Client Admin store label updated (NA → All).

- Password field now capped at 30 chars.
- Tenant & City now showing correctly in profile.
- Profile picture upload & reflection fixed.
- Verbiage
 - Changed from 'Re-enter Password' to 'Confirm Password'
- Update Password character limit fixed.
- Previous user data appearing in new user creation → resolved.
- Deleted user's files visibility fixed.
- Documents no longer allow empty folder names.
- **Tickets**
 - Ticket creation priority dropdown issue fixed.
 - Deferred tickets showing in overview.
 - Redirection between chat & tickets corrected.
 - Assigned ticket now shows all users.
 - Store search working during ticket creation.
 - Ticket modal UI flicker & validation issues resolved.
- **Chat**
 - Call disconnect button fixed (audio & video).
 - Browser camera permissions respected.
 - Hyperlinks now clickable in preview & messages.
 - Profile dropdown missing "Profile" → added.
 - Archive/unarchive chat now updates view properly.
 - Downloaded file name matches uploaded name.
 - Delete icon now visible in upload box.
 - Smart "Last Seen" formatting implemented.
 - Group photo preview option added.
 - Chat UI flickers, jitters, hover issues resolved.

- Invitation email incorrect password message fixed.
- Reply screen layout improved.
- Cross icon added for image preview in chat.
- Profile image sync with portal fixed.
- **Other General Fixes**
 - Refresh after file upload success.
 - Inconsistent behavior of modal vs full form creation fixed.
 - Validation message timing corrected.
 - App crash while creating new user fixed.
 - Session history pagination introduced.
 - Incorrect toast messages fixed.
 - Logo missing in email resolved.
 - UI breaking on certain uploads fixed.
 - Unlimited history entries on login resolved.
 - Country/City dropdown corrected.
 - App navigation across apps improved.

Known Issues

Chat

- By default, previous group chat appears even after successfully deleting the user
- Users are not already added in the manager's group; only admin is present & announcement text not appearing
- The edit icon still appears even after the text is removed, and when sending messages in multiple chats, it only shows in one chat
- New messages should display as “**New messages**” instead of “**new messages**”
- Setting icon collapsing smoothness issue while clicking on chat settings
- Image previewing issue in chat details
- Chat counter doesn't disappear on click, only after scrolling inside the chat
- Chat reply UI issue

Forms

- Image picker isn't working
- After sharing form to anyone it shows *403 forbidden*
- Public Toggle UI cropped in Share
- Public user feedback forms aren't showing up
- When user adds records in form, it continues in loop
- User records are displayed incorrectly
- After successfully sharing with users, the verbiage should be changed (restrict/share message is the same)

Web App / Platform

- Inconsistent application list display for associate user
- Manager data not appearing in dropdown when sharing file within LathranSuite tenant

Documents & File Handling

- User isn't able to view the shared links even when the user is part of the organisation or not
- Document not opening from recent documents section
- File size validation occurs **after upload** instead of **before**
- MP3 format/extension not working
- No expiry date is given when sharing the file

Calling

- Call request modal still shows on User B after User A cancels the call
- Call modal disappears but call continues in background after clicking the calling button
- Call continues to ring for User B even after User A ends the call before it is answered
- Video call and voice call buttons are displayed in reverse order

UI/UX & Profile

- Remove italic and colon from time zone in *last seen*

- On store creation, user added a number but when user edits it, no number is shown
- Password Reset Eye Toggle button fluctuates and contact number field is set as number field instead of phone number field

Media / Sharing

- If a file is sent to an external user, he can share that file to someone else
- User isn't able to send APK files in chat
- User is able to play all videos and audios at once
- Viewed by is not working for external sharing user